

# Live Life In Tents – Covid-19 Updated Policies

When we started throwing around ideas for Live Life In Tents in 2015, our goal was to become a gathering point and a starting to place. We wanted to develop a space for people to come together, share ideas, stories and the occasion fib about their adventures around Cape Breton. Over the past five years we've had thousands of guests from all over the world arrive at our shop in Margaree Forks. Live Life In Tents has become more than we ever thought it could be.

This spring, as Covid-19 made its way around the planet we recognized that we would need to change a few things in order to continue providing the experiences and services we have become known for. The following guide is our initial round of policy changes for the 2020 season. This list will likely grow and change as we move forward and we hope that you will be understanding and patient with us, as well as each other, as we figure out or new normal.

## The Shop

- One guest in the shop at a time.
- The shop will no longer be a social point, we ask that guests remain with their group at their campsite while staying at LLIT unless buying items from our shop or asking advice from staff.
- While cash will still be accepted, we encourage all guests to pay by card or electronically using our website when possible.
- Wifi – Free wifi is still available but we ask that guests limit their time accessing it due to the confines of the shop and parking area

## The Grounds

- In accordance with provincial policy we ask that anyone meeting the following criteria to please not visit Live Life In Tents.
  - Suspected exposure a person with Covid-19,
  - Travel outside of the province within the last 2 weeks,
  - Any symptoms associated with Covid-19.
- In case of a local outbreak of Covid-19 we ask that when guests check-in, they provide contact information for all the guests in that booking. This information will not be used unless there is an identified case among our guests.
- To limit the strain on our staff, glamping sites will be limited to weekend bookings only. Glamping sites will have a 2-night minimum booking with the option of booking a 3rd night. Longer bookings, please email or call to inquire.
- Non-serviced campsites will be available during the week but LLIT will not be renting sleeping bags or tents for the 2020 season.
- As our sites use shared washroom and shower facilities, a staff member will be cleaning these facilities 4 times a day. If it seems unclean, we ask that guests report this immediately to our check in desk.
- With current gathering sizes being limited to 10 people in Nova Scotia, we ask that guests remain at their campsite and do not intrude on other guest's spaces.
- We ask that all guests put their garbage in our dumpster located beside the shop, recycling can be deposited in our labelled bins in the same location.

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- In accordance with provincial regulations, there will be no fires on the grounds at any time until otherwise advised. For those of you planning to cook at your campsite, please bring your own camp stoves or BBQs.

## River Tubing

- All tubing rentals must be booked and paid in full in advance of booking time.
- In accordance with provincial policy, no group bookings may be larger than 10 guests until otherwise specified.
- Guests must complete waivers online in advance of booking time. Contact information for each guest will be collected and used in case of a local outbreak of Covid-19.
- Live Life In Tents will no longer provide transportation for all tubing guests. There will be parking at our launch point and the van will return drivers to their vehicles.
- All tubes and life jackets will be sanitized between each use and efforts will be made to ensure jackets and tubes will be limited to one use a day.
- Cleaned tubes will be marked and tagged as having been cleaned.
- All guests travelling in our van must wear a mask when inside the vehicle.
- Seats and surfaces in the van will be cleaned between guest uses.
- There is a maximum capacity of 10 guests in the van at a time. All efforts will be made to keep passengers to a minimum.

## Guided Hikes

- All hiking groups must pay in full in advance of booking times and each guest must sign their waiver form in advance of the booking time. Contact information for all guests will be collected in case of a local outbreak of Covid-19.
- In accordance with provincial regulations, no group booking will be larger than 9 guests.
- Guests will be required to use their own vehicles to travel to the trail head when possible.
- There is a maximum capacity of 10 guests in the van at a time. All efforts will be made to keep passengers to a minimum.
- All guests travelling in our van must wear a mask when inside the vehicle.

We thank you for your understanding of our new policies. If there are any questions, please ask and we look forward to seeing you this summer.

Stay safe and have fun!

LLIT Staff